

*eReadiness Maryland*  
*Assessing Our Digital Opportunities*

## Frequency Table

### Sample of Business Survey Responses - Statewide

Use comp networks or other online methods?					
		Frequency	Percent	Valid Percent	Cumulative Percent
<b>Valid</b>	<b>1 YES</b>	850	75.5	75.5	75.5
	<b>2 NO</b>	190	16.9	16.9	92.4
	<b>3 DO NOT USE COMPUTERS</b>	77	6.8	6.8	99.2
	<b>8 DON'T KNOW</b>	9	.8	.8	100.0
	<b>Total</b>	1126	100.0	100.0	

Use internet?					
		Frequency	Percent	Valid Percent	Cumulative Percent
<b>Valid</b>	<b>1 YES</b>	756	67.1	88.9	88.9
	<b>2 NO</b>	90	8.0	10.6	99.5
	<b>8 DON'T KNOW</b>	4	.4	.5	100.0
	<b>Total</b>	850	75.5	100.0	
<b>Missing</b>	<b>System</b>	276	24.5		
<b>Total</b>		1126	100.0		

<b>Main mode of network transmission ?</b>					
		<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>	<b>Cumulative Percent</b>
<b>Valid</b>	<b>1 Direct Internet connection</b>	271	24.1	31.9	31.9
	<b>2 ISDN</b>	27	2.4	3.1	35.0
	<b>3 DSL</b>	91	8.1	10.7	45.7
	<b>4 modem through cable</b>	21	1.9	2.5	48.2
	<b>5 modem on a phone line</b>	345	30.6	40.6	88.7
	<b>6 Wireless Connection</b>	1	.1	.1	88.8
	<b>8 Satellite connection</b>	17	1.5	2.0	90.8
	<b>9 Something Else</b>	39	3.5	4.6	95.4
	<b>88 DON'T KNOW</b>	39	3.4	4.5	100.0
	<b>99 REFUSED</b>	0	.0	.0	100.0
	<b>Total</b>	850	75.5	100.0	
<b>Missing</b>	<b>System</b>	276	24.5		
<b>Total</b>		1126	100.0		

<b>Satisfaction with the network transmission</b>					
		<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>	<b>Cumulative Percent</b>
<b>Valid</b>	<b>1 Completely satisfied</b>	377	33.5	46.5	46.5
	<b>2 Somewhat satisfied</b>	337	30.0	41.6	88.1
	<b>3 Somewhat dissatisfied</b>	65	5.8	8.0	96.2
	<b>4 Completely dissatisfied</b>	27	2.4	3.3	99.5
	<b>8 DON'T KNOW</b>	4	.4	.5	100.0
	<b>Total</b>	811	72.0	100.0	
<b>Missing</b>	<b>System</b>	315	28.0		
<b>Total</b>		1126	100.0		

<b>Effect of internet on overall productivity</b>					
		<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>	<b>Cumulative Percent</b>
<b>Valid</b>	<b>1 Increase</b>	313	27.8	54.6	54.6
	<b>2 Decrease</b>	10	.9	1.7	56.3
	<b>3 No effect</b>	223	19.8	38.9	95.2
	<b>8 DON'T KNOW</b>	27	2.4	4.7	99.9
	<b>9 REFUSED</b>	0	.0	.1	100.0
	<b>Total</b>	572	50.8	100.0	
<b>Missing</b>	<b>System</b>	554	49.2		
<b>Total</b>		1126	100.0		

<b>Does this location make sales over the internet</b>					
		<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>	<b>Cumulative Percent</b>
<b>Valid</b>	<b>1 YES</b>	165	14.6	21.8	21.8
	<b>2 NO</b>	585	51.9	77.4	99.2
	<b>8 DON'T KNOW</b>	6	.5	.8	100.0
	<b>Total</b>	756	67.1	100.0	
<b>Missing</b>	<b>System</b>	371	32.9		
<b>Total</b>		1126	100.0		

<b>Involvement in B2B</b>					
		<b>Frequency</b>	<b>Percent</b>	<b>Valid Percent</b>	<b>Cumulative Percent</b>
<b>Valid</b>	<b>1 A great deal</b>	68	6.1	6.5	6.5
	<b>2 Quite a lot</b>	56	5.0	5.4	11.9
	<b>3 Somewhat</b>	144	12.8	13.7	25.6
	<b>4 A little</b>	176	15.6	16.8	42.3
	<b>5 Not at all</b>	566	50.2	53.9	96.2
	<b>8 DON'T KNOW</b>	35	3.1	3.3	99.6
	<b>9 REFUSED</b>	5	.4	.4	100.0
	<b>Total</b>	1049	93.2	100.0	
<b>Missing</b>	<b>System</b>	77	6.8		
<b>Total</b>		1126	100.0		